

Subject: New WildBlue Optimizer, Now Compatible with Microsoft Vista and Firefox

Dear Subscriber:

WildBlue has released a new version of its Windows Optimizer software tool for people who use Microsoft Vista and the latest version of the Firefox web browser. Some older versions of the Optimizer may not load correctly for Windows Vista!

Loading the Optimizer is important, because the web pages that you visit will frequently load quicker and save you time.

Please follow these instructions for using the new WildBlue Optimizer:

1. Download the WildBlue Optimizer by clicking the Windows or Mac link.
2. Choose the Windows or Mac if you have an Apple computer. When the pop-up box appears, click on Save to save it to your PC hard drive or desktop. Do not click Open.
3. Hit Close once it says "Download Complete."
4. Close all Internet browser windows. (If you do not close them all, the WildBlue Optimizer will not install properly.)
5. Double click on nrtc/Windows or Mac zip file folder.
6. Once the folder is open, look to the left and click on Extract All Files.
7. Follow the prompts to extract the files (Next, Next, Finish).
8. Double click NRTC.exe and hit Run.
9. Follow the prompts and it will open a "readme" file, which describes the Optimizer settings.
10. Once you read this, you can close the files and you're done.
11. Enjoy surfing the Web again!

If you have any questions or difficulties, please contact 1-888-223-0460.

Thank you for your cooperation.